

SPRING 2024 ISSUE 78



Message from David Cutts Managing Director

DAVID CUTTS

MANAGING DIRECTOR

Dear Colleague,

Welcome to your Spring edition of Bus Talk.

This edition covers the first three months of the year. You will see that across the company we have been very busy.

We have had a great start to the year in retaining more routes, the majority of which will operate with new electric vehicles.

In total, so far, we have retained a number of 'R' prefixed routes which serve the Orpington area, as well as 13 other routes across the company. Thank you to all colleagues for your efforts in securing this work. This is very positive news for us all.

In this edition, we showcase our recent activities to celebrate International Women's Day. We are proud to be supporting The Go-Ahead Group on their

companywide mission to recruit 1,500 women bus drivers and achieving 50% gender equality by 2035. In early March, a launch event was held at our Stockwell Garage, where it was announced that Go-Ahead is investing £8 million to create inclusive environments and £7.5 million on training opportunities across our bus companies. This is great news. Together, all of us are paving the way for a brighter and more inclusive future.

Locally, we have also been leading in initiatives to support inclusion, this includes signing the Menopause Pledge and the launch of our Menopause Champions. Ten volunteers from across our locations have become trained to offer support and guidance to those requesting it. In addition, an area on the Hub has been developed with useful resources. I am keen to promote awareness, increase understanding and facilitate open discussion of menopause in the workplace.

> On the subject of openness, in January, we celebrated

Colourful Monday. We encouraged colleagues to

wear a brightly coloured item of clothing to bring some cheer to the bluest day of the year and talk about mental health, which is so important. I am pleased to share images of colleagues displaying their colourful clothing. Our commitment and

enthusiasm for being involved on this day was recognised by Transport for London who gave prizes to colleagues who took part.

We have also hosted many events to benefit the community within this quarter. We have celebrated World Down Syndrome Day by rocking our socks. It was great to see everyone coming together and raising funds for Mencap. Croydon Bus Garage welcomed local support group, Get on Downs, with a visit to celebrate as well. The families all enjoyed their time there.

In this issue

Through the Social Value Fund, we have continued to sponsor colleagues' charitable endeavours and community efforts. We will give an update on our work with the DONS Local Action Group, who fight poverty in the local area close to Merton.

At the beginning of February, we highlighted the apprenticeship programmes that we offer and our commitment to lifelong learning. We have apprenticeship programmes for so many roles, including driving, technical and leadership apprenticeships. The importance of National Apprenticeship Week is covered in this edition.

There has been so much happening in the last three months and so much more to look forward to in the future. Looking ahead, in April, I am pleased to say that our Green BusTalk will be published, which exclusively focuses on the company's contribution towards a Zero Emission (ZE) future.

Thank you so much to colleagues for making it all happen.

I hope that you enjoy reading our Spring edition of Bus Talk.

David Cutts Managing Director

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We were pleased to host a community event at Croydon Garage to begin celebrations for Down Syndrome Awareness Week.

Get on Downs is a local support group for families with young children with Down Syndrome. The families enjoyed having the opportunity to see the sights, go through the bus wash and sit in the cab.





Across Go-Ahead London, we rocked our socks on 21 March to celebrate World Down Syndrome Day. Colleagues wore their funkiest socks to raise awareness and funds for Mencap, to support people with a learning disability across the UK.

Please take a look here for more information: https://www.mencap.org.uk/event/rock-your-socks-mencap





HANNAH AND CHI MAN, WITH CHILDREN LUCAS AND NAOMI

PERFORMANCE FORUM

at Peckham Garage



Terry Nelson, iBus Performance Manager, visited Peckham Garage to hold an open forum.

Terry answered questions about the route performance and discussed low frequency routes.

With the addition of the Route 78, it was an excellent opportunity for face to face conversations to take place.



CONGRATULATIONS!

James Prothero is appointed Recruitment Manager!



James joined Go-Ahead London as a graduate trainee in September 2019. He worked across many areas of the business during his graduate scheme, before successfully completing the programme. He was then appointed into the Assistant Operating Manager role in September 2021, where he joined the team at Bexleyheath Garage, until he was seconded to Go-Ahead Australia for three months bidding on new work in Sydney.



After his return, James was seconded to the Recruitment Department and has been there since August 2022. There has been a significant impact on the number of new drivers recruited, with him being one of the main leaders ensuring the largest ever numbers of apprentice/trainee and PCV holders recruited in a 12-month period.

We wish James all the best in his role.



Representatives from the school stated: "Thank you for enriching our school curriculum, with hands on experiences that the children will talk about for weeks".

Mentors Gary Blenkinsop and Spencer Suckling were instrumental in making this visit a success. Gift bags were also created as an extra bonus for the pupils.

We are pleased that the children enjoyed themselves and learnt during the process too.



PASSENGER COMMENDATIONS

Congratulations to all our drivers who have received praise from customers. Here is a selection of those received...

SERAFIM ANTUNES

'I have never met a friendlier, more helpful driver in my many years of taking public transport. He was friendly, warm, and assisted many passengers during my short journey. He assisted passengers with buggies and a lady on a mobility scooter. He went above and beyond what was expected and truly took great pride in his work, and his ability to help others.'

EFE OYEGHE

"An excellent driver. This driver was the most helpful, most patient, most polite, most informative driver I have ever had the pleasure of experiencing in 62 rears of bus travel. He dealt with a difficult passenger with skill and respect yet still ensuring the safety of all. Please use him as a model for all staff training.'

CHRISTOPHER **HARRISON**

"I jumped on a bus by Bromley Boots as I was oing home. Driver was very friendly and smiling. Said hello and bye on my exit. It makes a huge difference."

RICHARD LE GRYS

"Welcomed on board with a smile and hello. Lovely smooth drive, good peed and braking, patient at bus stops. A very pleasant journey.

ANDREW BATTERSHALL Great driving doing

his best Well done to him & thank you to him too!"

NIMBARKA CONSTABLE

"I just wanted to commend this driver. He was very pleasant and ensured messages regarding bus stop closures and those concerning customer safety sues were understood. I have been or busses before where the driver played a message and immediately closed the doors. It was just a nice experience to have a driver who appears to care about the passenger experience."

Wishing you all a very Happy Easter!









CROYDON







MG MORDEN WHARF

NP NORTHUMBERLAND PARK



NEW CROSS



RA WATERLOO



SILVERTOWN

SW STOCKWELL

ETHELEE DOYLEY

"I hope this finds the bus driver well, I would like to thank her for the manner in which she drove navigating through the tough vinds and keeping the passengers informed throughout the time I was on the bus. I would like to thank the driver for keeping safety in mind whilst driving.

RAVINDER SINGH

"I'm 64-year-old man, walking towards the bus stop, and I was guite far away from the stop. This bus driver served the bus stop and saw that I was near raffic lights, he waited for me. First time in my life bus driver made me feel so special. Thank you to this gentleman.

KENROY SIMPSON

PM HERMAN KITAKA

"The man's driving

was AMAZING! He was

polite when I boarded the bus

and made eye contact with his

passengers. He waited for me and

other passengers to sit down or

hold on safely before he moved

the bus. he had great control

over the bus and drove

very comfortably.'

"Amazing bus driver very helpful and friendly. He is a good bus driver, friendly and very helpful. If every driver in London can be as friendly and helpful like him the place will be a happy place."

TONY JONES

This bus driver is very professional he drives safely, runs on time and always greets passengers when boarding He is doing a great job and should be recognised for this. Keep it up."

MG

DENNIS **WILLIAMS**

ADEBAMBO

SALAWU

"Very efficient driving

with care. Looked after old

age customers and took his

time along my journey. Very

nelpful and made their journey

easier. I couldn't skip his

great customer service

he provided today"

"Some everyday praise for a kindly bus driver who waited at the bus stop for that extra 30 seconds for me to run to the doors. I said hooray and thanked him. Also, a smooth drive throughout. A kindly commute.

PAIGE **PHOENIX**

"I just want to send a huge thank you to the driver who was an angel today I didn't feel well while onboard. He stopped the bus, called the ambulance for me, got me some water and made sure I was ok until they picked me up. I am ok now. Also, thanks to him. God bless him, such a kind soul.

ANDRE MARTINDALE "I travelled from Putney to Green Park and this driver gave a smooth and professional drive. Very friendly, velcome. Pleasant start to my evening. Thank you.

SUTTON

ABDULLAH

MARUF

"Super friendly

driver who took care

of his passengers

and was kind.





CAMBERWELL

BUS TALK

CAROL ELLINGTON Colourful

Go-Ahead London were pleased to celebrate **Colourful Monday again** this year.

The third Monday of January has been given the gloomy title of 'Blue Monday' as it is seen as the saddest day of the year. Often it is a day when resolutions made on New Year's Day get abandoned, we have post-Christmas blues, and there are cold, short, dark nights. To bring some brightness to Blue Monday, it has been renamed Colourful Monday.

In collaboration with Transport for London, colleagues were encouraged to wear a brightly coloured item of clothing this Colourful Monday 15 January, to bring some cheer to the bluest day of the year and talk about mental health.

Go-Ahead London offers all colleagues a range of mental health support including the Employee Assistance Programme. If you notice someone close to you,

colleague, friend or family member is struggling, please reach out and give them a listening ear. A check-in can make a big difference to someone's day.

Well done to the prize winner Carol Ellington from New Cross Garage for winning first place and John Kelly from Orpington Garage for winning third place, in TfL's Colourful Monday 2024 competition. Prizes were sent to you both.

Thank you to everyone who participated.



JOSEPH FRANCIS PORUTHOOR KITTAN POSING IN FRONT OF BU

THIRD PLACE

JOHN KELLY

MENTOR

FIRST PLACE

Fire door Keep shut



Social Value Fund Bidvest Noonan & Go-Ahead London

We are delighted to announce a partnership for the benefit of Bidvest Noonan and Go-Ahead London colleagues by establishing a collaborative Social Value Fund Committee that aims to provide financial support to communities and charitable events.

To submit an application, please be prepared to provide the following:

- An overview of your organisation
- A clear breakdown of the project/event
- An explanation of the social value that the project/event will bring
- **04.** A brief summary of how you will monitor and evaluate the project



Application form

If you wish to apply, please scan the QR code to fill out the form.



"Together, we can enhance our community networks and provide aid to those in need"







After a long and distinguished career in the public transport sector, Martin retired after 42 years of service, 15 years, in which he spent at Go-Ahead London.

Martin Bamford

Martin joined the bus industry in 1981, initially in the West Midlands, where he undertook a variety of roles, including in marketing, scheduling and tendering.

During the mid-1990's he worked for Lothian Regional Transport as a bus planner, followed by an eight-year period with London Buses in contract tendering.

In 2003 Martin joined Travel London, now Transport UK, as

part of their Walworth-based business development team. In 2008 he successfully applied to join us, initially as Assistant Tendering Manager, before being promoted to Tendering and Service Planning Manager.

In the 15 years he has worked for Go-Ahead London, Martin has contributed to the company's growth and contract bidding success, in the process helping us to secure a record 26 per cent market share.

OLA PRAWLICKA

London to Australia!

• la Prawucka, Operating Manager, has recently moved on from Go-Ahead London. Thank you Ola for your time with us, since 2017, mainly in the role of Operating Manager. Last year, she was seconded to Australia and here is an update:



Hello everyone,

After spending 9 months here, I have decided to stay in Sydney permanently, so 29 February was my last day with Go-Ahead London.

I really enjoyed working with you all. I will miss many people that I met during my journey with Go-Ahead London.

| Take care, | | | |
|------------|--|--|--|
| , | | | |
|)la | | | |

Trevor Johnson The Past and the Future

TREVOR

JOHNSON

and instruments.

Trevor Johnson retired in September 2023, after four decades of dedicated service to London's customers and its bus services.

Trevor joined London Transport in early 1983, initially as a bus conductor and his ability was quickly recognised as he secured a series of promotions, which included roles as a Revenue Inspector and Garage Operating Supervisor.

Trevor was appointed to the role of London Central

the role of London Central Personnel Manager in April 1992 and was a member of the senior management team in the period prior to Go-Ahead acquiring London Central in 1994.

When London Central and London General were merged in 1997, Trevor assumed responsibility for all personnel matters for both companies, before being appointed as General Manager at New Cross in 1999 and later, Peckham, Merton and Sutton garages. Trevor was promoted into the newly formed grade of Area General Manager in 2014, where he provided support to the Directors and local garage management, for a wide range of activities, affecting the day to day running of the company.

Trevor was a key member of the team that helped steer Go-Ahead London through the difficult Covid period, where his experience played an important part in shaping our approach to the challenges we all faced.

In addition to his 'day job', in 1994 Trevor was appointed as a Pension Fund Trustee,

eventually accepting an invitation to become chair of the Go-

Ahead Pension Plan in 2015. His diligent approach to the role meant that, along with his colleague trustees the best interests of members and their families was always at the forefront of the decisions that needed to be made.

Since retiring, in addition to maintaining his 'Keep Fit' regime and starting to get through the catalogue of books that he's now got the time to read, Trevor has become a Governor at a local school and is also volunteering with a local charity, who assist under-privileged children with getting access to musical tuition

Trevor has confirmed he is enjoying his retirement, and we wish him all the best in the future.



n Friday 8 March, Go-Ahead London once again celebrated International Women's Day (IWD). International Women's Day is a global day celebrating the social, economic, cultural, and political achievements of women. Together we can celebrate achievements and fairness for all.

Alongside launching our Go-Ahead Women initiative on International Women's Day, our colleagues locally showed their support by wearing purple and striking the 2024 official pose.



TEONIA MCDONNELL DRIVER



DEAN WALTON

DRIVER





BUILDING RELATIONSHIPS









We are proud to be supporting The Go-Ahead Group on their companywide mission to recruit 1,500 women bus drivers and achieving 50% gender equality by 2035. Go-Ahead is investing £8 million to create inclusive environments and £7.5 million on training opportunities across our bus companies. Together we're paving the way for a brighter and more inclusive future.

Find out more about a career that's always on the move:

https://www.goaheadlondon.com/careers/women-buses



BO-AHEAD LONDON'S MENOPAUSE CHAMPIONS

MENOPAUSE Champions

RELATIONSHIPS

On International Women's
Day, we were pleased to
announce that we have signed
the Menopause Workplace
Pledge. We are committed to
making our organisation a
supportive and understanding
place for all employees
impacted by the menopause.

We also introduced our Go-Ahead London's Menopause Champions.

Consisting of 10 colleagues from across our locations, they are trained to offer support and guidance to anyone who needs it. In addition, a page on The Hub has been developed which will display a wealth of information for all our colleagues, it includes, advice from respected bodies and medical professionals, personal accounts from individuals and useful hints on this subject.

David Cutts, Managing
Director, stated: "We are
keen to promote awareness,
increase understanding and
facilitate open discussion of
menopause in the workplace."

Please take a look at The Hub for more information. We have a great team of women who are happy to help. If there are any men out there who would like to join us, then please contact HR.

On the panel with Rachel Ayegba

Rachael Ayegba, Driver at our Camberwell Garage, is used to being the centre of attention, having been a Goalkeeper in the Women's World Cup 2007 representing Nigeria.

On 7 March her role was slightly different though,

giving her story and answering questions as part of the panel for Women in Bus and Coach's event about "Trailblazing Women" in the sector.

Go-Ahead London were pleased to be involved in the event, in celebration of International Women's Day.



MAKING A DIFFERENCE

LOCAL HERO SABATINO

GAhead-London
BEING
CAN-DO

Croydon colleague Sabatino
Barbarino was driving a
Route SL7 bus in the Sutton
area when a passenger fell ill
on his vehicle. The situation
quickly became critical as the
person had suffered a cardiac
episode and subsequently
stopped breathing.

Sabatino calmly, but rapidly, contacted the emergency services via an in-cab bus radio and supported by another passenger, provided cardiopulmonary resuscitation (CPR) until the London Ambulance Service arrived. Thankfully, paramedics were able to revive the individual, using a defibrillator.

It is fair to say that Sabatino's actions, and that of the other passenger, made a very real difference and we are immensely proud of their collective interventions.

We also thank our dedicated emergency services for their professionalism.

Transport for London have also commended Sabatino and we are pleased to share this good news story with you.

Well done Sabatino.



Uplifting stories from *River Road*

ne morning in early
February, driver Keith
Munnerley was on his
break in Romford, when he
thought he saw a missing
person on the N15 bus.
He recognised their image
from the description NMCC
(Network Management
Control Centre) put out over
the radio.

Keith approached the driver of the bus, a fellow colleague, Michael Seaton, who then called Code Red. They both waited with the confused 83 year old woman until the Police arrived to take care of her.

Michelle Davidson, Assistant Operating Manager, said "I would like to commend both drivers for their actions that day. They both cared for the vulnerable passenger and ensured she was found and back safely with her family."





We recently received a commendation from the Police, passing on thanks to driver Antonio Dos Remedios from River Road Garage.

Antonio was driving on the EL2 when he identified that a young child with autism was travelling alone on the bus. Antonio recognised that the child was vulnerable, called the Police and kept him safe whilst waiting.

What Antonio did not know was that the child was a high-risk missing person. The Police had been searching for him. The Police could not thank Antonio enough, saying that "many people would have turned a blind eye to the situation and the child would have been able to disappear into the night and possibly come to serious harm or worse. The driver acted very professionally and did exactly what was needed at the time."

Thank you and well done Antonio.

<mark>18</mark> Anna Carlotta de Carlot



NATIONAL APPRENTICESHIP WEEK 2024

National Apprenticeship
Week took place on 5th to 9th
February and over the course
of the week here. Go-Ahead
London highlighted
the apprenticeship
programmes that we offer
and our commitment to
lifelong learning.

An apprenticeship is a workbased training programme designed to help individuals develop their knowledge, skills and behaviours around a specific job role. They are a means of gaining a nationally recognised qualification.

Driver Apprenticeships

Our Driver Apprenticeship Scheme has gone from strength to strength since we enrolled our first cohort of seven apprentices on 5th November 2018 as an employer provider. Over the five years, nearly 3000 colleagues have joined our bus driver apprenticeships scheme.

Go-Ahead London's bus driver apprenticeship takes pride in its commitment to diversity, noting an increase in apprentices under 24 years old from 5% to 38% since inception, and a female representation of 20%, exceeding the sector average

of 11% females nationwide. Additionally, we received an overall 'Good' rating from Ofsted last year, with an 'Outstanding' recognition in Behaviour and Attitudes. We currently have over 600 apprentices on programme, from diverse backgrounds and different age ranges.

We also held a Recruitment Open Day at our Camberwell Training Academy.

If you would like to refer a friend to join the Apprenticeship Scheme, please take a look at the page on The Hub.

Technical Apprenticeship

Did you know, that at Go-Ahead London, we have been leading Engineering Apprenticeships for over 25 years? We have trained in excess of 200 apprentices to become fully qualified engineers.

The programme involves attending college for eight weeks each year and when not at college candidates work alongside experienced engineers in our workshops. Part of the time as an apprentice includes work placements and courses provided by many of our contractors and manufacturers, such as Volvo, Alexander Dennis, Cummins and many more.

Here is a link, in case you wish to find out more https://qrco.de/bekmhC

Leadership and Management Apprenticeships

Once you have joined the team at Go-Ahead London, we remain committed to lifelong learning.

Initiated in April 2022, the Leadership and Management Apprenticeship is an innovative, collaborative programme which develops an individual's potential through attendance at a number of arranged workshops and through on-the-job training. We have had our first cohort successfully complete their Level 3 Team Leader Apprenticeships and eagerly await the results from our Level 5, Operations Manager, apprentices.







VAMOS, ALTHEA AMOS!

As part of National Apprenticeship Week, we interviewed Althea Amos, Assistant Operating Manager at Stockwell Garage.

Hi Althea, how long have you been with Go-Ahead London?

I began as a bus driver at Stockwell Garage in 2008, became a Supervisor in 2015 and have been a Manager since 2022.



No, I didn't, I am really grateful that I have. I passed recently; my End Point Assessment was in December. The Apprenticeship was different from what I am used to. It has been some time since my school days. It was definitely worthwhile though.

What Apprenticeship did you do?

I passed my Go-Ahead London Level 3 Leadership and Management Apprenticeship. It develops an individual's potential through attendance at a number of

> arranged workshops and through on-thejob training.

I found the workshops excellent and am pleased to be able to apply the learning to my daily work. I would recommend the Apprenticeship to anyone.



I love being with my grandchildren, children and family. I am happily engaged and life is looking positive.

Thank you Althea, we wish you all the best and congratulations for passing the Apprenticeship.



Congratulations OBE

Congratulations from everybody at Go-Ahead London to John Trayner on being awarded an OBE in the New Year Honours.

John has made an enormous contribution to public transport, to skills and training. He was Managing Director of the capital's biggest bus operator, Go-Ahead London, from 2006 until 2022 - a period in which the company doubled in size, introduced zero-emission buses and worked closely with the city authorities to encourage more Londoners onto public transport.

Having begun his career as an apprentice engineer for London Transport, John has been a champion of Londoners from diverse backgrounds and for training and development. Under his watch, Go-Ahead London set up the largest apprenticeship academy in the transport industry - training hundreds

of bus drivers every year, alongside teaching life skills including GCSE literacy and numeracy. He remains a Senior Adviser to The Go-Ahead Group.

SPRING 2024

John was presented with his honours by Princess Anne on Wednesday 20 March at Windsor Castle.



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BUILDING

Social Value Fund

In the past three months, our Go-Ahead London and Bidvest Noonan Social Value Fund committee have continued to provide financial support to communities and charitable events, which are also of benefit to our colleagues.

Here is an update on a couple of those who have recently benefitted:

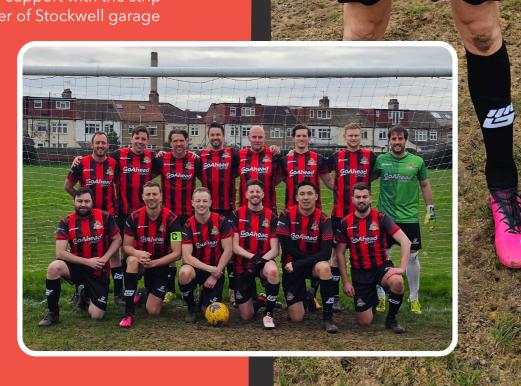
Gift of a kit

e are pleased to show you the new design of the football kit for Sinjun Garmmarians, as modelled by the team, including Stockwell Engineer Mark Hart. This club is made up of a number of Go-Ahead London colleagues.

Mark said: "I applied for support with the strip for this season. A number of Stockwell garage

colleagues play for the club and it makes us proud to be wearing the company name. Playing football keeps us happy and healthy. The club supports local schools and also hosts charity events. We are thankful for the support of the Social Value Fund".

We wish you all the best for this season.







We presented DONS Local Action Group with a cheque for £500 from the Go-Ahead London and Bidvest Noonan Social Value Fund.

The Group are a local network of volunteers initially formed in response to the COVID-19 crisis and now permanent across Merton, Wandsworth and Kingston. Their stall is a regular fixture in Merton, near our Garage and Head Office.

We are pleased to be working with them to ensure the community is fed, connected and supported. More information can be found https://donslocalaction.org/





Steve Orr, Delegated Driving Examiner & DMI and Daryl Bradford, Driving Instructor, will be taking part in the Great North Run in September, in support of the The Chartwell Cancer Trust. We wish them all the best.

Go-Ahead London and Bidvest Noonan are pleased to be making a difference. Together, we enhance our community networks and provide aid to those in need.

If you have a charitable event or cause for the community that you would like to receive support for, then please look at the Hub for more details.

Cheers to many years.

Adrian Penaluna is retiring soon after 36 years' service in Engineering.

Adrian was a fitter at Camberwell and when he moved from the old workshop, he started in the brake shoe shop where he worked for many years. When this closed, Adrian started to carry out ramp repairs for the company.

Adrian was part of the Health and Safety committee at Camberwell Garage. He was also a regular team member for



the annual risk competitions. His special wit kept everyone involved entertained.

We wish Adrian all the best in the future.





Well done to Bexleyheath colleagues David Everitt and Kevin Grice for their long service awards.

Here they are being recognised by General Manager Joanna Keane.

FASTRACK

Andrew Edwards,
Operations Director, was
pleased to present at a
Kent County Council event
recently, where it was
publicised to stakeholders,
press and communities
that Go-Ahead London will
provide the service later this
year, starting in November.

More than 2.5 million people a year will benefit from the rapid transit system in the Dartford, Ebbsfleet and Gravesham areas.



TBF - Here to help and support YOU during times of need

£1.25 a week covers you, your live-in partner and dependent children.

TBF offers financial and medical benefits, a wide range of complementary and alternative therapies, bereavement grants and welfare advice. Supporting those in the public transport industry during times of need, hardship and distress for less than **20p per day**.



"One of the membership schemes you can choose to belong to as a transport professional."



Registered charity: England and Wales 1160901, Scotland, SC047016

FORWARD LOOKING

LAUNCH OF ROUTE 333

We are pleased to share that Route 333 successfully launched from Stockwell Garage on 20 January. Well done and thank you to all colleagues involved.

The Route 333 operates between Tooting Broadway Station and Elephant and Castle, passing near to popular South London venues, such as the Kia Oval and Brixton Academy.

David Cutts, Managing Director said: "This South London route is important for local communities and those visiting for nearby events. We look forward to providing this service."





ROUTE 91 MOVE

Routes 91 and N91 were rellocated to Northumberland Park Garage.

Well done to local Garage teams, Schedules department and Engineering teams for ensuring that the route moves went smoothly.



Return of the 601

The Route 601 was launched from Bexleyheath Garage in January. It serves between Thamesmead Town Centre and Wilmington Schools.

These are Bexleyheath Garage's first hybrid buses and the route is returning to us after 15 years. The Route 601 started in January 1999, replacing school journeys on Route 401 which Bexleyheath Garage had previously operated.

David Cutts said: "We are pleased to launch this route from Bexleyheath Garage. I thank the team for their hard work in making this happen".

We are pleased to

launch this route from Bexleyheath Garage. I thank the team for their hard work in making this happen.

DAVID CUTTS

MANAGING DIRECTOR





ROUTE LAUNCHES

On 2 March, two of our garages launched new routes as part of Transport for London's plan to boost the bus network in the Croydon and Sutton area. The aim of these changes is to provide new local connections, making it easier for people to travel affordably and sustainably.

Sutton Garage is now home to the new Route S2, which runs between St Helier Station and Epsom.

Croydon Garage is the base of the new Route 439, which operates between Waddon Marsh and Whyteleafe.

At our River Road Garage, Route 325 was also launched. The route serves between East Beckton and Prince Regent Bus Station. Driver Dave Delahunty drove the first bus out in service.

David Cutts, Managing Director said: "We are pleased to be part of the improvements to the bus network in the Sutton and Croydon area. The addition of these two routes will ensure easier travel between local schools, hospitals, stations and town centres. Well done to all three garages for ensuring that the route launches went smoothly. We look forward to serving the local communities along these routes."





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We are pleased to launch this route from Bexleyheath Garage. I thank the team for their hard work in making this happen.

DAVID CUTTS
MANAGING DIRECTOR



In loving memory of

Terry Pearce, Go-Ahead London's former Schedules Manager sadly passed away on Thursday 4 January. Although Terry officially retired in 2006, he continued to provide schedules for the Commercial Department for many years after.

Terry had a long career in bus scheduling, both at Go-Ahead London where he led the team who provided bus and duty schedules across the entire company, and previously at London Transport/London Buses prior to privatisation when bus scheduling was carried out centrally. He is affectionally remembered by everyone who worked with him over the years. Many colleagues attended his funeral on 13 February.

We are thinking of his friends and family at this sad time.



Nick Burnett



On Thursday 21 December New Cross Garage said goodbye to Nick Burnett, Senior Garage Administrator.

In 2019 Nick was diagnosed with bowel cancer, he fought his illness for four years, having two operations and several bouts of chemotherapy, he sadly lost his battle on Thursday 7 December 2023, passing away in his sleep.

With a career of over 30 years in the bus industry Nick worked for various

operators. Nick became a
Manager whilst working for
East Thames Buses and was
appointed as an SGA in New
Cross Garage after Go-Ahead
London took over the running
of East Thames Buses.

Operating Manager, Brian Goodger stated "Nick was a well-liked and respected SGA. Everyone at New Cross is devastated at Nick's passing. We have collected £652 for his family, our thoughts are with his wife Belinda who is also a driver at the garage, their two children and their grandchildren."



Thank you for reading our Spring 2024 issue.

If you would like to provide feedback or suggest an article for the next issue please email: **communications@goaheadlondon.com**

Please keep an eye out for our special edition

Green Bus Talk, which focuses on our contribution
to a sustainable future. This is released every Earth Day,
which this year is on 22 April 2024.



